



For information about installing and troubleshooting the adapter, see the *Installation Guide*.

Read this BEFORE installing your Intel EtherExpress™ PRO/10+ adapter.

For information about installing network drivers, see the *README files on the Configuration disk*.

Late-breaking news

Recent news about EtherExpress PRO/10+ adapters — June 1997

Incompatibilities

This section lists incompatibilities that may keep your EtherExpress PRO/10+ adapter from functioning properly.

OS/2® or NetWare® servers and Plug and Play

OS/2 and NetWare servers don't support Plug and Play. Use SoftSet2 to disable Plug and Play on your adapter.

XT computers

EtherExpress PRO adapters don't support XT computers (8086s and 8088s). Contact your computer vendor or reseller for a network adapter that supports XT computers.

Use the latest SoftSet2

Make sure you're using SoftSet2 version 4.10 or later (available on software release 3.0, which comes with the EtherExpress PRO/10+ adapter). Version 3.50 of SoftSet2 will not work with the EtherExpress PRO/10+ adapter.

You can download the latest version of SoftSet2 from one of Intel's online services. See the inside back cover of the Installation Guide for connection information.

Undetectable IRQs

SoftSet2 and the Intel PRO adapter setup program can reliably detect most IRQs used in a computer. However, some devices use IRQs in a way these programs can't detect. If you have problems with the computer after installing the adapter, make sure no other device uses the same IRQ as the adapter.

Windows® 95 users

Enabling Plug and Play

If you're using Windows 95, leave Plug and Play enabled on your adapter. This is the default setting. If Windows 95 doesn't automatically recognize your adapter, run SoftSet2 and make sure Plug and Play is enabled. For more information, see the readme file called *Plug and Play Computers*.

Windows NT® users

If Plug and Play is enabled on the adapter, and you lose your network connection after adding a new device, launch the Intel PRO adapter setup program, then exit out of it and restart the system. Doing so reconfigures the adapter. See the appropriate Windows NT section of the Installation Guide for information on running the Intel PRO adapter setup program.

PCI/ISA computers

If your computer has both PCI and ISA slots, keep the adapter configured for 16-bit mode. The adapter may not work properly if set to 8-bit mode.

Also, if you have a PCI/ISA computer without a Plug and Play BIOS, your adapter's flash program may be disabled during installation due to ROM shadowing problems. To fix this problem, use your computer's BIOS setup program to disable ROM shadowing for the flash memory address.

NE2000 adapters

You can't run SoftSet2 when NE2000 drivers are loaded. If you're installing the adapter in a computer with an NE2000 adapter, restart the computer without loading the drivers before running SoftSet2.

AUI cabling

If you need to use both AUI and BNC cables, connect only one cable at a time. EtherExpress PRO/10+ adapters don't support simultaneously active AUI and BNC network connections.

If you're using AUI cabling, you must change the board connector type from the default Auto-detect to AUI connector:

DOS or Windows 3.1 users: Run SoftSet2, select *Change Adapter Configuration*, then set the Board connector type to *AUI connector*.

Windows NT 3.51 users: Double-click the Network icon in the Control Panel, select *EtherExpress PRO/10 adapter*, choose *Configure*, choose *Change*, then choose *Advanced*. Select *Connector Type*, then set its value to AUI.

Windows NT 4.0 users: Double-click the Network icon in the Control Panel, go to the Adapters tab and click *Properties*. Choose the adapter to configure, click *Change* and then *Advanced*. Select *Connector Type*, then set the value to *AUI*.

Windows 95 users: Double-click the Network icon in the Control Panel, click the Configuration tab, click the adapter to configure. Then click *Properties*, click the Advanced tab, click *Transceiver Type*, then set its value to *AUI Connector*.

Windows for Workgroups users: Double-click the Network icon in the Control Panel, select *EtherExpress PRO/10 adapter*, choose *Configure*, then set the Connector type to AUI.