

**Computer Systems Division**  
9740 IRVINE BOULEVARD  
P.O. BOX 19724  
IRVINE, CALIFORNIA 92713-9724  
TELEPHONE: (714) 583-3000  
TELEX: 183-812 (Toshiba IRVN)

September 22, 1995

## ***Issue Alert Letter #3***

Dear Toshiba Service Providers and Customers,

We have discovered that the potential for BIOS corruption exists on T4900CT and T21XX series systems. This BIOS corruption seems to be related to PNP (Plug and Play) environments and devices, and is most likely to occur with Windows95. However, it may also occur in PNP-supported devices under other system environments.

The problem can be corrected by upgrading the BIOS in the units as listed below:

<b>Unit</b>	<b>To BIOS Version:</b>
T4900	----- 1.4S
T215X	----- 1.3S
T213X	----- 1.1S
T2110	----- 1.1S

***NOTE: All BIOS versions 5.0 and above prevent this corruption problem***

Note that BIOS versions without the "S" modification are all subject to this problem. As of 9/4/95, version 5.0 or greater has been available for each of these products on the Toshiba BBS.

When BIOS corruption occurs, the symptom is a solid boot failure. When this occurs, the system will not POST or display the memory count. If tested with the parallel port LED board, an "A0" will be displayed.

Toshiba America Information Systems Inc.  
Computer Systems Division  
Technical Service and Support