

FIELD SUPPORT BULLETIN

Number: FSB-94003

Date : 94-03-08

Subject: Battery Capacity on Status Indicator Panel

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The battery capacity on the status indicator panel of computer models T4500, T4500C, T4600, T4600C, and T4700CT may change rapidly.

When unplugging the AC adapter while the status indicator panel is displaying 100% for the remaining battery charge, the status indicator panel may display one of the following:

1. Abnormally short expected time, if 'Time' display mode has been selected.
2. Rapidly decreasing percentage of charge remaining, if '% remaining' display mode has been selected.

This happens when one of the following batteries is charged:

1. A battery that has not been in use for a long time.
2. A battery that was fully discharged and has been left in the computer for a long time.

Counter Measure

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In these situations, the following steps will improve the battery capacity :

1. Fully discharge the battery by leaving the computer with the power on until it automatically turns off.
  2. Plug in the AC adapter and charge the battery. The battery charge indicator may increase rapidly until it reaches 99%.
  3. When the battery is fully charged, the battery charge indicator will display 100%.
  4. Repeat steps 1 through 3 two or three times until the battery capacity recovers.
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For Further Information:

Contact Toshiba Canada Technical Support at 1-800-663-0378