

Telephone Answering System

| PROBLEM | CAUSE | SOLUTION |
|--|---|--|
| The answering machine often records a dial tone, beeping, a siren, or an operator's voice. | Your telephone exchange does not send out CPC signals. | Set the CPC switch to MIN unless you have call waiting. |
| The answering machine does not answer the telephone | Incorrect phone-line connection or the cassettes are not installed properly. | Check the phone line and install the cassettes properly. |
| The outgoing announcement does not play | The cassette is not properly installed or is broken | Install the cassette properly or replace it if necessary. |
| The outgoing announcement is distorted. | You were too close to the microphone or you spoke too loudly when you recorded. | Re-record the announcement about 8 inches from the microphone. |
| The outgoing announcement or incoming message is distorted | The recording heads are dirty. | Clean the heads. Your local Radio Shack store sells the proper cleaning accessories. |
| | The heads need demagnetized. | Demagnetize the heads. |
| | The tapes are worn out. | Turn the tape over and use the other side. Replace the tapes at least once a year. |
| The remote control does not function. | You entered an incorrect security code | Enter the correct security code. |
| | The telephone you are using does not send a steady tone. | Try calling the answering machine from another telephone |

The FCC Wants You To Know

In the unlikely event that your answering machine causes problems on the telephone line, the telephone company can disconnect your service. The telephone company attempts to notify you in advance. If advance notice is not practical, the telephone company notifies you as soon as possible and advises you of your right to file a complaint with the FCC.

Also, the telephone company can change its lines, equipment, operations, or procedures that could affect the operation of this answering machine.

The telephone company notifies you of these changes in advance, so that you can take the necessary steps to prevent interruption of your telephone service.

LIGHTNING

Your answering machine has built-in protection circuits to reduce the risk of damage from surges in telephone and power line current. However, lightning striking the telephone or power lines can damage the answering machine. Lightning damage is not common. Nevertheless, if you live in an area that has frequent electrical storms, we suggest you unplug the answering machine during storms to reduce the possibility of damage.

(RLR-02-25-94)