

If you have any problems with your TAD, be sure you have installed a cassette tape. If you still have a problems, the following chart might help. If not, take the TAD to your local Radio Shack store for assistance.

Problem	Causes/Solution
The volume suddenly drops and unusual sounds occur	<p>Someone has picked up a phone on the same line.</p> <p>* Have the other person hang up the phone.</p>
The call is too noisy	<p>Interference on the line.</p> <p>* Hang up the phone. Then pick up the phone and redial the number. The phone's connection is not secure.</p> <p>* Check the phone's connection. A device such as a computer, remote control device, fluorescent light, or appliance is too close to the handset.</p> <p>* Move the handset away from the device. If the noise continues, turn off the problem device.</p> <p>The channel frequency for your phone is the same as another cordless phone in your area.</p> <p>* This phone comes in five different channel frequencies. If none of the above solutions corrects the phone's noise problem, exchange the phone for one with a different channel frequency (within 30 days of the purchase date).</p> <p>The battery needs recharging.</p> <p>The antennas are touching a metal surface.</p>
The range decreases	<p>The base's antenna is not positioned properly.</p> <p>* Fully extend the base's antenna and position it vertically.</p>
The phone does not work or works poorly	<p>The handset is too far away from the base.</p> <p>* Move the handset closer to the</p>

base.

The phone line cord and the AC adapter are not correctly connected.

- \* Properly connect the phone line cord and the AC adapter.

The handset's battery needs charging. (If the battery is too low, the CHARGE indicator does not light.)

- \* Place the handset in its cradle to recharge the handset's battery.

The base's antenna is retracted or positioned incorrectly.

- \* Fully extend the base's antenna and position it vertically.

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The TAD does not answer

Bad phone line connection.

- \* Check and reconnect.

The TAD is not set to answer calls.

- \* Press ANSWER until the ANSWER indicator lights.

You have not recorded an outgoing announcement.

- \* Record an announcement.

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The TAD does not record callers' messages.

The message tape is full.

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The TAD records a dial tone, beeping, or the operator's voice instead of the caller's message

The caller hung up without leaving a message or without using the maximum time, and the TAD did not detect 7 seconds of silence.

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Recordings sound distorted

The tape heads are dirty.

The tape is worn out.

- \* Replace the cassette.

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You cannot operate the TAD.....The tone output from the phone or remotely

The tone output from the phone or tone dialer is not long enough.

- \* Use another phone or dialer.

You are using a rotary-dial phone.

You did not correctly enter the

security code.

\* Enter the code within 5 seconds,  
and make sure each button press is  
at least 1/2-second long.

You did not enter a remote command  
within 30 seconds after the command  
prompt. (The TAD sounds a beep and  
hangs up.)

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