

SERVICE MESSAGES/DISPLAYED MESSAGES/ERROR CODES

SERVICE MESSAGES:

When a SERVICE message appears on the front display, the LP-950 requires service by an authorized Tandy Service Technician. Contact your service center as soon as possible. A list of the SERVICE messages and definitions follows.

DISPLAY	MEANING
SERVICE (C1)	Optical System Error
SERVICE (C2)	Main Motor Defective
SERVICE (C3)	Polygon Motor Defective
SERVICE (C4)	High Heater Temperature
SERVICE (C5)	Low Heater Temperature
SERVICE (C6)	Thermistor Open
SERVICE (C7-C9)	(Reserved)
SERVICE (E1)	ICU ROM Checksum Error
SERVICE (E2)	ICU RAM Read/Write Error
SERVICE (E3)	Expansion Memory Error
SERVICE (E4)	ICU Hardware Read/Write Error
SERVICE (E5)	Non/volatile RAM Checksum Error
SERVICE (E6-E9)	(Reserved)
SERVICE (P1)	PCU ROM Checksum Error
SERVICE (P2)	PCU RAM Read/Write Error
SERVICE (P3)	Non/volatile RAM Read Error
SERVICE (P5-P6)	(Reserved)

DISPLAYED MESSAGES/ERROR CODES:

When an error message appears on the display, correct the error condition by following the appropriate procedure, as shown below.

ERROR MESSAGE	DESCRIPTION	REMEDY
INPUT BUFFER FULL	The host computer ignores the printer's busy state and continues to send data.	Check the protocol signal line between the printer and the host computer or adjust the setting. Press the CONTINUE/RESET key.
FC MISMATCH *** (***=A, B, A&B)	Font card hardware error or mismatch of font card emulation and printer setting. Printing without the required font card.	Remove the font card, press the CONTINUE/RESET key, and insert a normal font card or one matching the emulation.
COVER OPEN	Upper unit of printer is not closed properly.	Close the upper unit firmly and that it is properly latched. Press the CONTINUE/RESET key.
INTERFACE ERROR	RS-232C interface error (For example, framing error).	Check the RS-232C interface function and correct if necessary. Press the CONTINUE/RESET key.

DATA LOSS ERROR	Too many characters on one line.	Delete excess characters and print again. Press the CONTINUE/RESET key.
PAPER OUT *** (***= TRAY1, TRAY2)	Paper empty or paper cassette removed.	Add paper or replace the paper cassette. If the paper size matches the previous setting the printer returns on-line. See "LOADING PAPER" in the User's Guide.
PAPER JAM	Paper is jammed.	Open the cover and remove the misfed paper. Press the CONTINUE/RESET key. See "REMOVING PAPER JAMS" in the User's Guide.

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